

2015 MassMutual Generations@Work Study RESEARCH RESULTS

Summary of key findings about the employee benefits America's workers value the most

November 2015

Research Objectives and Methodology

Research Objectives

KRC Research conducted this research on behalf of MassMutual and Weber Shandwick to explore the disconnect between the value employees place on their employer-provided benefits and other aspects of their lives, to understand employees' perceptions of their benefits, and to see if blinded statements about the Map My Benefits tool drive interest in usage of that tool.

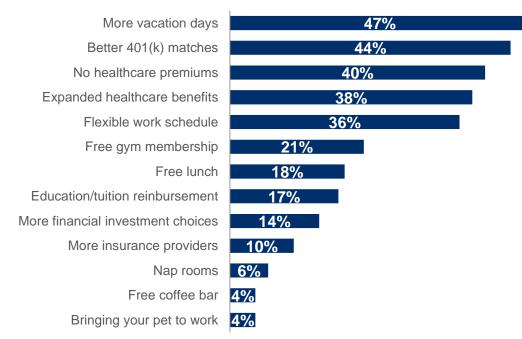
Research Methodology

KRC Research conducted this survey from July 17-24, 2015 via an online survey of 1,517 adults in the US, including an oversample of 501 Hispanics, who are full-time employees at companies that provide benefits. The oversampling was conducted to learn how the attitudes and perceptions of working Hispanics about their employee benefits and personal finances compare to the overall population of working Americans.

Respondents for this survey were selected from among those who have opted-in to participate in an online panel. The data has been weighted to reflect the demographic composition of American full-time employees at companies that provide benefits programs.

Top Employer-Provided Benefits

The most desirable employer-provided benefit is vacation days, ahead of key financial benefits like better 401(k) matches or no healthcare premiums.



Most Desired Benefits

Subgroup Spotlight: Gender

Men are more likely to say they think it's easy to manage their finances and claim to be less distracted by their finances than women are. Men also have a stronger preference for financial benefits than women do, while women have a stronger preference for lifestyle benefits.

Benefits Significantly Preferred by Men	Men	Women
Better 401(k) matches	47%	41%
No healthcare premiums	43%	36%
More financial investment choices	17%	10%

Benefits Significantly Preferred by Women	Men	Women
Flexible work schedule	33%	41%
Free gym membership	18%	26%
Education/Tuition reimbursement	14%	21%

Demographic Differences

What benefits Americans say are most important to them varies widely by gender, generation and ethnicity.

Favorite benefit	Millennials	Gen X	Boomers	Men	Women	Hispanics
More vacation	48%	44%	50%	50%	44%	47%
Better 401(k) matches	35%	47%	43%	43%	40%	41%
Flexible work schedule	43%	41%	30%	39%	40%	39%
Expanded healthcare	28%	37%	43%	32%	37%	34%
No healthcare premiums	27%	32%	38%	33%	30%	31%
Free gym membership	28%	25%	23%	20%	31%	26%
Education/tuition reimbursement	30%	19%	15%	18%	27%	23%
Free lunch	17%	17%	13%	19%	13%	16%
More investment choices	13%	11%	24%	18%	11%	14%

Favorite benefit choices ...



How Employees Spend Their Time

Employees say their finances are very important to them but they are not backing up those words with actions. Employees spend much less time reviewing their personal finances or thinking about their employer-provided benefits than doing things deemed less important, like watching television or looking at their social media pages.

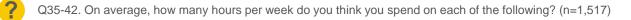
Average hours per week Watching television or movies 10.7 Exercising or being active 5.9 Watching or reading the news 5.1 Holding conversations with co-workers 4.8 Looking at social media pages, such as 4 Facebook or Twitter Reviewing your personal finances 3.4 Watching or reading sports related 3.4 programming or news Thinking about your employer-provided 1.6 benefits

How Many Hours a Week Do You Spend...

Subgroup Spotlight

Men spend 3 times more time watching sports than thinking about their employer-provided benefits.

Those who find it difficult to manage their finances spend about 40% more time thinking about their benefits than those who find it easy to manage their finances do.

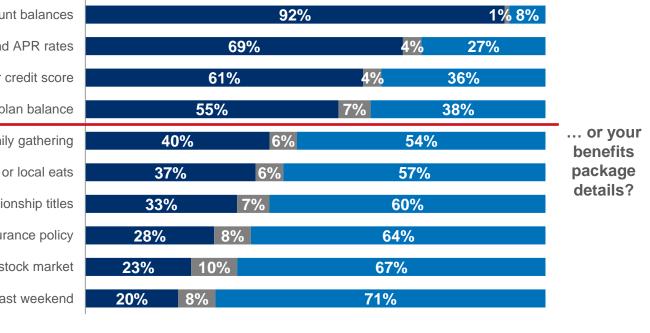


Comparing Knowledge of Finances and Benefits

Employees are actually pretty knowledgeable about their benefits with more saying they know about their benefits than about sports, the stock market, or even local areas to eat around the office.

Which of the Following Do You Know Better?

Your checking and savings account balances Your credit card balance and APR rates Your credit score Your retirement savings plan balance The details of your last family gathering The workplace cafeteria or local eats Who won recent sports championship titles The details of your life insurance policy The current status of the stock market What your co-workers did last weekend



Know more about item

Don't know either

Know more about benefits package details



Respondent Profile





Respondent Profile: Total Respondents

		n=1,517			
Gender	Male	57%		Education	Less than college
	Female	43%		Education	College or more
	18-34	29%			Less than \$50K
A	35-50	27%		Income	Income \$50K - \$100K
Age	51-69	32%			\$100K+
	70+	12%			Married
	Northeast	18%		Marital Status	Marital Status Unmarried
	Midwest	22%			Yes
Region	South	37%		Children	Children No
	West	23%		Benefits Plan	
	White	67%		Enrollment	
	Hispanic	14%			
Ethnicity	African-American	11%			
	Asian	6%			
	Other	2%			

Respondent Profile: Total Respondents

		n=1,517		
	Educational services	16%		Professional
Healthcare and social assistance Manufacturing	Healthcare and social	13%		Customer service
	assistance	1570		Middle management
	9%		Administrator	
	Professional or	9%		Manual laborer
	business services			Technician
	Trade, transportation, and utilities	7%	Industry	Senior management
ustry		5%	Position	Foreman / supervisor
Financial industry Information industry	3%		Analyst	
	Construction	3%		Engineer
	Leisure and hospitality	3%		Consultant / advisor
	Agriculture, natural			Tradesman
	resources, and mining	1%		Superintendent
	Other	30%		-

* Some percentages may not sum to 100 due to rounding. Weighting data compensates for one or more segments of the population which are under or over represented in the sample, thereby balancing the various respondent samples so that they are representative of the real world.

Respondent Profile: Hispanics

					504
		n=501			n=501
Gender	Male	46%	Education	Less than college	46%
	Female	54%	Education	College or more	53%
Age	18-34	41%		Less than \$50K	33%
	35-50	39%	Income	\$50K - \$100K	40%
	51-69	20%		\$100K+	26%
	70+	1%	Marital Ctatus	Married	53%
Region Northeast Midwest South West	Northeast	18%	Marital Status	Unmarried	47%
	Midwest	12%	Children	Yes	45%
	South	39%		No	55%
	West	30%	Benefits Plan	Yes	91%
			Enrollment	No	9%

Respondent Profile: Hispanics

		n=501			n=501
	Healthcare and social	17%		Professional	27%
	assistance	17.70		Customer service	15%
Educational services Manufacturing Professional or business services Financial industry Industry Trade, transportation, and utilities	Educational services	15%		Middle management	13%
	Manufacturing	8%		Administrator	12%
	8%		Technician	7%	
			Senior management	6%	
	6%	Industry	Manual laborer	5%	
	•	5%	Position	Analyst	5%
	Construction	5%		Foreman / supervisor	4%
	Information industry	4%		Engineer	3%
Leisure and hospitality	2%		Consultant / advisor	2%	
	Agriculture, natural	00/		Tradesman	1%
resources, and mining Other	2%		Superintendent	1%	
	28%				



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