

# e-Delivery: Your Questions Answered



We are required to mail certain variable product documents to you. You have a choice of the format in which to receive them: paper or electronic.

## What documents will I receive when I sign up for e-delivery?

- Product prospectuses and supplements
- Underlying fund prospectuses and supplements
- Underlying fund annual and semiannual shareholder reports
- Annual and quarterly statements for certain variable annuity products (currently not available: MassMutual Capital Vantage®, MassMutual RetireEase Select<sup>SM</sup> and MassMutual Transitions Select<sup>SM</sup> II)
- Separate account and/or company financial statements (for products which annual prospectuses are no longer distributed)

## Who can sign up for e-delivery?

Variable product owners who have access to our online Service Center.

## How does it work?

You are notified via email that the document is available to view online. The email will usually include a link to the appropriate page on the MassMutual website. The e-delivery may also be a message written directly in the email, with no need to visit the website.

## Will personal information about my variable product remain secure if I sign up?

Absolutely! Personal information about your variable product is never contained within a e-delivery email.

## Why should I sign up?

- Quicker & more secure delivery
- Save room in your mailbox and files
- Help reduce paper consumption
- Always know where your documents are (online)
- Make use of current technology

## Is there any cost to receive e-delivery?

None, other than the costs your Internet provider may charge you to access the Internet.

## How do I sign up for e-delivery?

1. Go to [www.MassMutual.com/paperless](http://www.MassMutual.com/paperless).
2. Log into your account using your user name and password.
3. Click the Settings button, then select “Account Settings”
4. At the bottom of the page select “Go to Paperless Preference” to elect e-delivery.

It should only take a few moments to sign up!

Scan the QR code to enroll.



## How long after I sign up will I begin receiving e-delivery?

You can start receiving e-delivery the day after you sign up. However, it is possible that you may receive both a paper copy of a document and an email notification the first time documents are delivered electronically.

If you have any questions regarding your variable contract/policy or its investment options, call our Customer Service Centers Monday through Friday:

MassMutual Capital Vantage® and MassMutual Transitions Select <sup>SM</sup> II variable annuities	<b>1-866-645-2362</b> 7 a.m.–7 p.m. CT
Executive Group Life – Strategic Group Variable Universal Life® and Strategic Group Variable Universal Life® II variable products	<b>1-800-548-0073</b> 8 a.m.–5 p.m. ET
Institutional Insurance – C.M. Life Electrum Select <sup>SM</sup> and MassMutual Electrum <sup>SM</sup> variable products	<b>1-800-665-2654</b> 8 a.m.–5 p.m. ET
All other variable products	<b>1-800-272-2216</b> 8 a.m.–8 p.m. ET

or visit us online at [www.MassMutual.com/contact-us](http://www.MassMutual.com/contact-us).

