

# e-Documents: Your Questions Answered

We are required to mail certain documents to you. You have a choice of the format in which to receive them: Paper or Electronic.

## Q. What are e-Documents?

A. e-Documents stands for “electronic documents” and is the name of the electronic delivery program whereby MassMutual variable product owners, like you, sign up to receive/view certain documents electronically rather than in paper format.

## Q. What documents will I receive when I sign up for e-Documents?

A. Variable product owners will receive

- Fund annual/semiannual reports
- Updated prospectuses
- Prospectus supplements

## Q. Who can sign up for e-Documents?

A. Variable product owners who have access to our online Service Center.

Note, the following products are not eligible for e-Documents: MassMutual RetireEase Select, Flex Annuity and The Blue Chip Company’s Variable Universal Life.

## Q. How does it work?

A. You are notified via e-mail that the document is available to view online. The e-mail will usually include a link to the appropriate page on the MassMutual website. The e-Document may also be a message written directly in the e-mail, with no need to visit the website.

## Q. Will personal information about my variable product remain secure if I sign up?

A. Absolutely! Personal information about your variable product is never contained within an e-Documents e-mail.

## Q. Why should I sign up?

A. • Quicker delivery

- Save room in your mailbox and files
- Help reduce paper consumption
- Always know where your documents are (online)
- Make use of current technology

## Q. Is there any cost to receive e-Documents?

A. None, other than the costs your Internet provider may charge you to access the Internet.

## Q. How do I sign up for e-Documents?

A. 1 | Go to [www.massmutual.com/loginsc](http://www.massmutual.com/loginsc).  
2 | Log into your account using your user name and password.  
3 | Select your profile icon, then select profile & preferences, then select View & edit document delivery preferences to elect e-delivery.

It should only take a few moments to sign up!

## Q. How long after I sign up will I begin receiving e-Documents?

A. You can start receiving e-Documents the day after you sign up. However, because of timing, it is possible that you may receive both a paper copy of a document and an e-mail notification the first time documents are delivered electronically.

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## Questions?

Call our Customer Service Center Monday through Friday:

Executive Group Life<sup>SM</sup> or Corporate and Bank Owned Life Insurance (COLI/BOLI) insurance

**1-800-548-0073**  
8 a.m. – 5 p.m. Eastern Time

MassMutual Capital Vantage<sup>®</sup> and MassMutual Transitions Select<sup>SM</sup> II variable annuities

**1-866-645-2362**  
7 a.m. – 7 p.m. Central Time

All other products

**1-800-272-2216**  
8 a.m. – 8 p.m. Eastern Time

